Cost and Certification Disclosures

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General Information

- Developer Name: GoodX Software
- Product Name: GoodX
- Version Number: 1.0
- Certified Health IT Product List (CHPL) ID: [Pending Certification; TBD upon ONC certification]
- ONC-Authorized Certification Body: [Pending Certification; TBD]
- Certification Date: [Pending Certification; TBD]

Criteria Certified

- § 170.315(a)(12): Family Health History
- § 170.315(b)(10): EHI Export
- § 170.315(d)(1): Authentication, Access Control, Authorization
- § 170.315(d)(2): Auditable Events and Tamper-Resistant
- § 170.315(d)(3): Audit Report(s)
- § 170.315(d)(4): Amendments
- § 170.315(d)(5): Automatic Access Time-Out
- § 170.315(d)(6): Emergency Access
- § 170.315(d)(7): End-User Device Encryption
- § 170.315(d)(9): Trusted Connection
- § 170.315(d)(11): Accounting of Disclosures
- § 170.315(d)(12): Encrypt Authentication Credentials
- § 170.315(d)(13): Multi-Factor Authentication
- § 170.315(e)(3): Patient Health Information Capture
- § 170.315(g)(4): Quality Management System
- § 170.315(g)(5): Accessibility-Centered Design

Relied Upon Software

- MS Excel
- Google Sheets
- LibreOffice

Product Overview

GoodX is a cloud-based practice management and electronic health information (EHI) software designed for U.S. healthcare providers, including ophthalmologists, general practitioners, specialists, dentists, and allied health professionals. It offers scheduling, billing, clinical documentation, claims processing, patient communication, and EHI management, ensuring compliance with HIPAA and ONC Health IT Certification Program requirements.
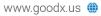
Costs of the EHR-Certified Software

The following outlines all costs and fees (fixed, recurring, transaction-based, or otherwise) associated with purchasing, licensing, implementing, maintaining, upgrading, using, or supporting GoodX's certified health IT capabilities or any EHI generated through their use. Costs are in U.S. dollars (USD) as of October 6, 2025, and are subject to change. For the latest pricing, visit https://goodx.us/pricing or contact support@goodx.us.

Component	Description	Cost
Base Subscription (First Treating Provider)	Monthly fee for one treating provider, including full access to certified functionalities (e.g., EHI export, family health history, audit logs, multi-factor authentication, secure EHI access). Covers unlimited patients, scheduling, clinical notes, and patient records management. It includes staff accounts, document management, scheduling, workflow management and patient portal	$395/month
Additional Treating Provider	Monthly fee per additional treating provider (e.g., clinicians, specialists) with equivalent access to certified features. Scalable for multi-provider practices. Discount may apply	$245/month per provider
One-Time Implementation Fee	One-time fee for setup, configuration, and training on certified functionalities (e.g., EHI workflows, audit reporting, patient portal setup). Waived for annual prepayment. Custom workflows can occur additional costs and on site implementation handholding will have S&T fees quoted separately.	$750 one-time
Communication Package (Optional)	Unlimited SMS and email for patient communications (e.g., EHI notifications under § 170.315(e)(3), appointment reminders) per treating provider. Without this package, per-message fees apply. Includes patient portal integration for EHI access/amendments. **Fair use applies	$25/month

Clearinghouse Package (Optional)	Electronic claims submission package per treating provider, eligibility checks, and EHI-related billing workflows. Without this package, per-claim fees apply. Supports secure EHI exchange for billing. **Fair use applied.	$65/month
Per-Claim Fee (Without Clearinghouse Package)	Fee per electronic claim processed, including EHI-embedded billing data, if Clearinghouse Package is not active.	$0.35/claim
Per-SMS Fee (Without Communication Package)	Fee per outbound SMS (e.g., EHI notifications, amendments under § 170.315(d)(4)). Inbound SMS free. Applies if Communication Package is not active.	$0.03/SMS
Per-Fax Fee (Without Communication Package)	Fee per outbound fax (e.g., EHI disclosures under § 170.315(d)(11)). Inbound faxes free. Applies if Communication Package is not active.	$0.10/page
AI scribe	AI transcription, scribe, report writing, document reading and more. Per treating provider fee.	$50/month per provider

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ISO 9001 Quality Management Systems CERTIFIED
ISO/IEC 27001 Information Security Management CERTIFIED

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EHI-Specific Cost Details

- **Access, Exchange, and Use of EHI:** No additional fees beyond the base/additional provider subscriptions for viewing, downloading, or exchanging EHI (e.g., § 170.315(b)(10) EHI Export).
- **Accounting of Disclosures and Audit Reports (§ 170.315(d)(3), (d)(11)):** Included in all subscriptions. Custom audit report exports beyond standard limits: $25/report.
- **Amendments and Emergency Access (§ 170.315(d)(4), (d)(6)):** Included in subscriptions; no per-event fees.
- **Security Features (§ 170.315(d)(1), (d)(5), (d)(7), (d)(9), (d)(12), (d)(13)):** Authentication, access control, automatic log-off, end-user device encryption, trusted connections, and multi-factor authentication are included at no extra cost.
- **Family Health History and Patient Information Capture (§ 170.315(a)(12), (e)(3)):** Included in subscriptions; no additional fees for capturing or accessing via patient portal.
- **Quality Management and Accessibility (§ 170.315(g)(4), (g)(5)):** Maintenance, updates, and WCAG 2.1-compliant accessibility features are included in subscriptions without surcharges.

Additional Notes

- **No Hidden Fees:** All certified capabilities (e.g., EHI access, export, auditability) are included in the subscription model without additional charges for EHI-related functions.
- **Discounts:** 10% discount on additional provider fees for 10+ providers; 15% savings for annual billing.
- **Payment Terms:** Billed via ACH or credit card. 30-day free trial includes full access to certified features.
- **Updates and Support**: Software updates for certified criteria compliance and technical support are included in subscriptions. Contact help@goodx.us for assistance.
- **Pricing Updates**: Check https://goodx.us/ for current pricing.